

CUSTOMER FEEDBACK

Unfortunately my partly enjoyable visit today was ruined, as I had to lay a disabled person on your toilet floor in order to change their nappy/pad. It was undignified, unhygienic and dangerous for both of us.

Did you know, that without an adult-sized changing bench and hoist, you are sadly excluding hundreds of local people with complex disabilities and additional toileting needs and their families. They are either forced to lie on toilet floors to be changed, spend prolonged periods of time sat in their own bodily waste, or are unable to visit you at all.

Would you lay your child or loved one on your toilet floor?

Facilities including hoists and benches are called **Changing Places** or **Space to Change** Toilets.

You can find out more about them by visiting:
www.mychangingplace.co.uk

You are also welcome to contact me on the details below to discuss this in more detail. I will be very happy to help and advise you in any way I can.

NAME:

TEL:

EMAIL:





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